


PREPARE YOUR STAY 2024

① Medical Appointment (available from 15th of January 2024).

Appointment for arrival consultation with Hydrotherapy doctor is mandatory in order to get treatment prescription and insure medical surveillance:

- Choose dates for your treatment program (starting on Tuesday).
- Appointment availability → contact us starting. Please let us know which date might be suitable.
- All new patient must provide recent medical information to the hydrotherapy doctor by email (doctor's letter, photos, list of treatments taken, allergies and any other information that might be useful to our dermatologist...)
- Without this information, we cannot confirm a medical appointment.

② Book **accommodation** for your stay. You need to arrange accommodation for your stay separately from your treatment booking. Several options available on site or nearby Avène center:

- * Onsite: Avene Hotel and Residence Val d'Orb
 -  +33 4 67 23 44 45 or avene.hotel@pierrefabre.com or <https://www.eauthermaleavenelhotel.com/en>
- * Other : contact Avene Tourism office
 - Consult Accommodation Guide or visit Avène - Grand Orb website.



www.tourisme.grandorb.fr

③ Register for your treatment program.

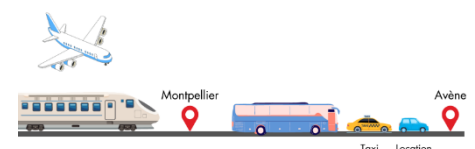
It is mandatory to confirm registration at the center before your arrival.

- * Medical appointment with no treatment booking minimum 2 weeks before arrival date will be cancelled.

Please confirm **treatment booking** by completing **online Registration form** (downpayment required) on www.centrethermalavene.com/en (More information, consult our Sales Terms and Conditions).

④ Transport to Avène

- * Different options for your transport to Avène (Shuttle service, taxi, car rental).
- * Closest Airport or train station : Montpellier (90km)
 - More information, contact Avene Leisure center « Les Mûriers », Tel. +33 (0)4 67 23 46 30 or animation.avene@pierre-fabre.com.



VOTRE CURE À AVÈNE – INFOS PRATIQUES

ARRIVAL MEDICAL CONSULTATION

During that consultation on your first day of treatment, the hydrotherapy doctor will write a prescription for your personalized hydrotherapy treatment program. You need to provide all information related to your medical condition (letter from your referring doctor, analysis, list of your medications ...).

MEDICAL CONSULTATION FEES

You have to pay directly to the hydrotherapy doctor during arrival consultation (**). These fees include arrival and departure consultations, medical surveillance and eventually filiform shower sessions costs. _____
Check with the secretary for accepted payment methods (NO cash dispenser in Avène).

FIRST TREATMENT SESSION AFTER MEDICAL CONSULTATION

After medical consultation with your hydrotherapy doctor, you may come directly to Avène Hydrotherapy Center's reception with your treatment prescription for admission.

TREATMENT SCHEDULES

They are arranged with you on the day of your arrival at the reception of the Hydrotherapy Center according to the doctor's prescription. A planning is given to you for the entire stay and it is important to respect the schedules. Treatment sessions will take place every day (including holidays) except on Sunday.

PATIENT'S DRESS-CODE

- * For all patients, a bathrobe and towel will be loaned every day before entering the treatment area (Additional bathrobe: 20€/week; Additional towel : 7€/week).
- * For hygiene purpose, we will provide flip-flops, which should be worn exclusively in the Treatment area (included in the package).
(Extra flip-flops at the Boutique, size from 16 to 46 - 10€)
- * Adults' baths and showers are in individual cabins. Wearing a swimsuit is at your discretion. It may be necessary in case of underwater massage or filiform shower sessions depending on your medical prescription.

ATTENDANT FOR PATIENTS UNDER 12 YEARS OLD

For patients under 12 years old, it is mandatory to have an accompanying adult during treatment sessions. Only one person allowed. This person will need to wear a bathrobe for hygiene purpose, as well as flip-flops, to be worn exclusively in the treatment area. Loan of the bathrobe for 3 weeks + flip-flops included in the treatment package. Other accompaniment: please contact us.

ON YOUR LAST DAY, PLEASE COME TO THE CENTER'S RECEPTION AFTER TREATMENT

- * Payment is required on arrival, based upon quotation from your medical prescription. Final invoice will be calculated and paid on your last day.
- * We accept payment by cash or credit card (MasterCard, Visa, American express).

(**) Except for Thermal Spa, included in the package.